

Project 360

An intervention to address victim-police engagement in
repeat domestic violence cases

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Introduction

- Domestic incidents represent 10% of all police callouts.
- >17,000 domestic incidents are reported to Leicestershire Police annually.
 - 17 for every 1,000 persons in Leicestershire.
 - Consistent with rates reported across the UK.
- >7 calls daily involve repeat domestic abuse victims.

Introduction

- Domestic abuse is complex.
 - Effective victim support needs a specialized service.
- Accessing support services can be confusing and daunting for victims.
- Support services often rely on victims to initiate contact.
 - and to provide context and background information.

Introduction

Project 360 mediates the transition for victims from police services to local support services.

- *Engagement workers*, employed within the police, provide a secondary response to assist victims.

Introduction

Following a reported domestic incident, *engagement workers*:

- Make rapid victim contact via telephone (24 hrs).
- Inform victims of available services and options.
- Help victims create a bespoke action plan.
 - Assistance in the provision of statements.
 - Assistance and referrals to access support services.
 - Often followed up with further face-to-face assistance.

Introduction

Engagement workers have access to police information.

- Can actively make contact.
- Essential background information.
- Can safely go to victim location.

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“In previous [domestic abuse] work I was trying to do my job completely blind.”

Project 360 engagement worker

Introduction

We quantify the effect of Project 360 on:

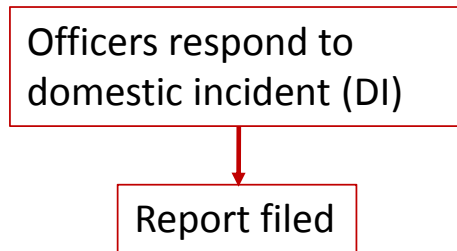
- Victim-reported welfare and police satisfaction.
- The provision of statements to police by victims.
- Repeat police callouts up to one-year following the intervention.

Background information

RCT design

Automated workbook designed with Leicestershire Police IT services.

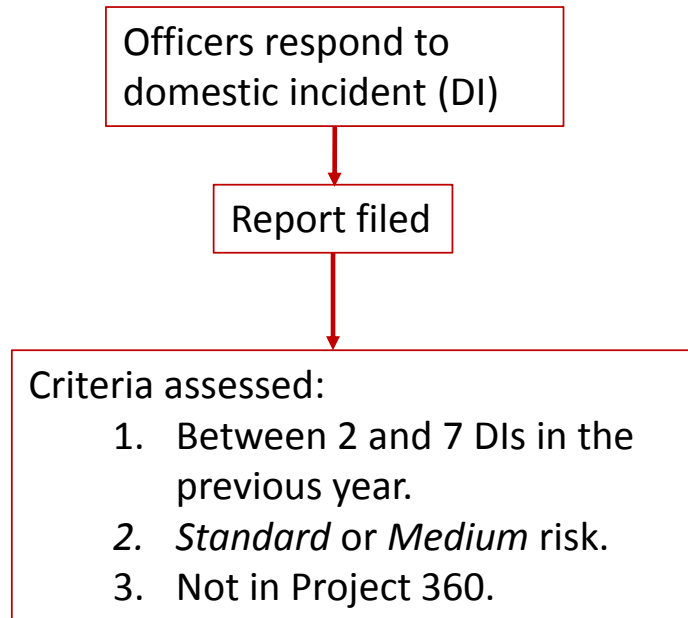
RCT design



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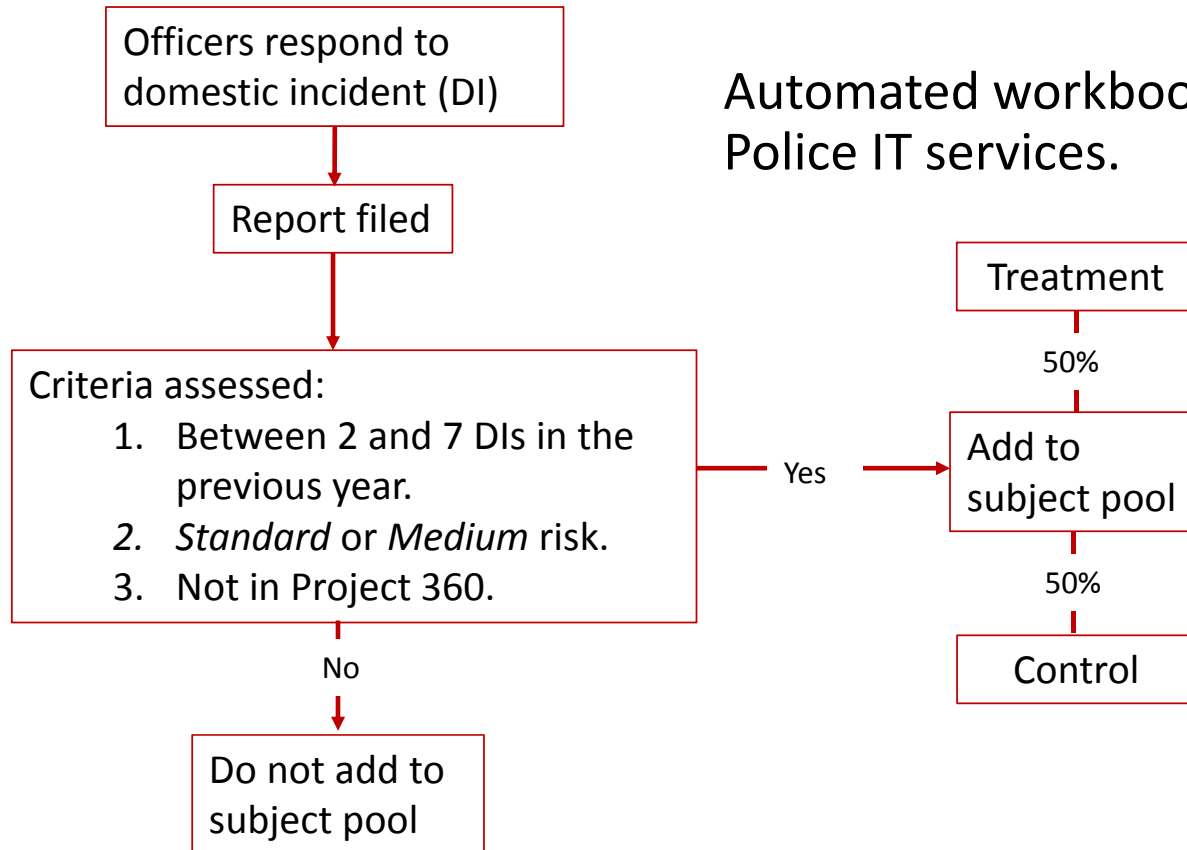
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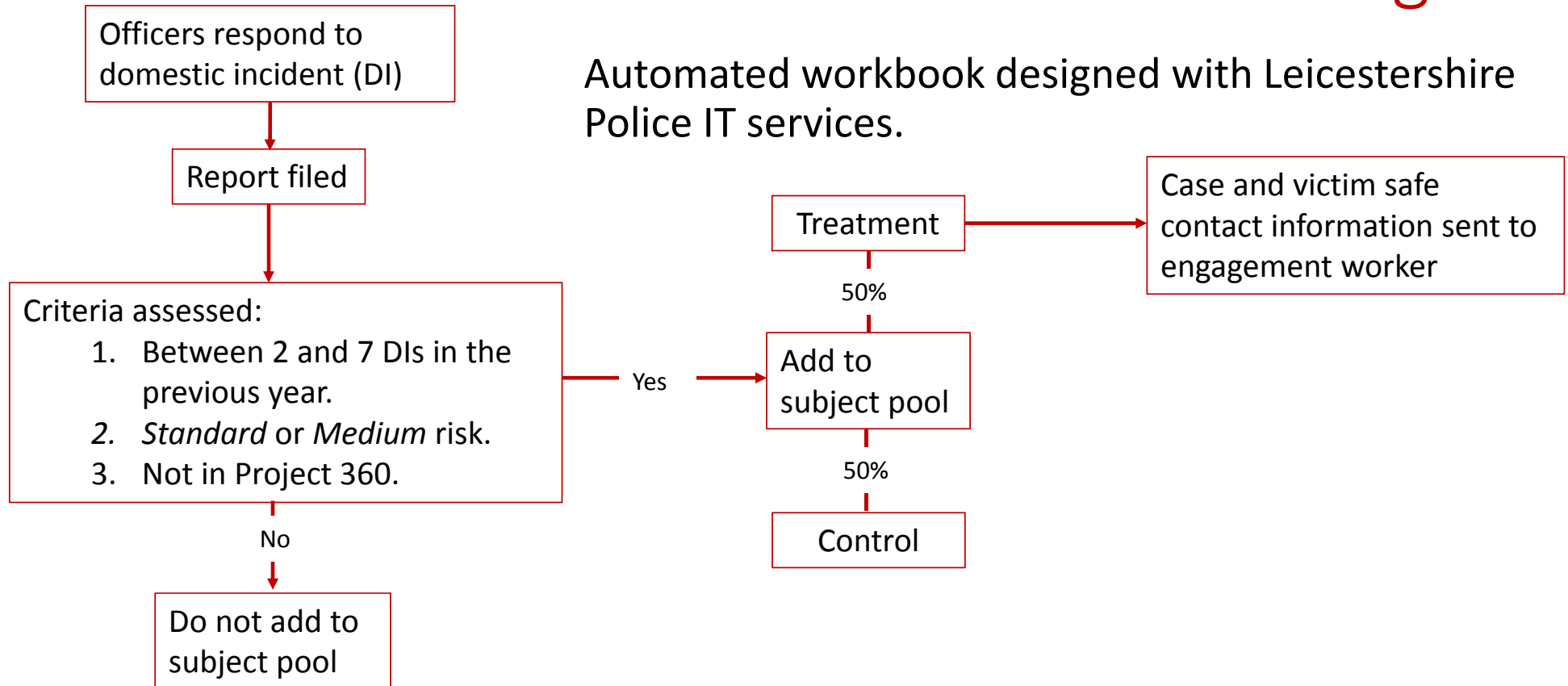
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RCT design

Project 360 trial was run between November 2014 and April 2015.

- 1,015 cases in the subject pool.
 - 510 in the treatment group
 - 505 in the control group

Leicestershire Police Area

Leicestershire is located in the East Midlands region with a population of 1 million.

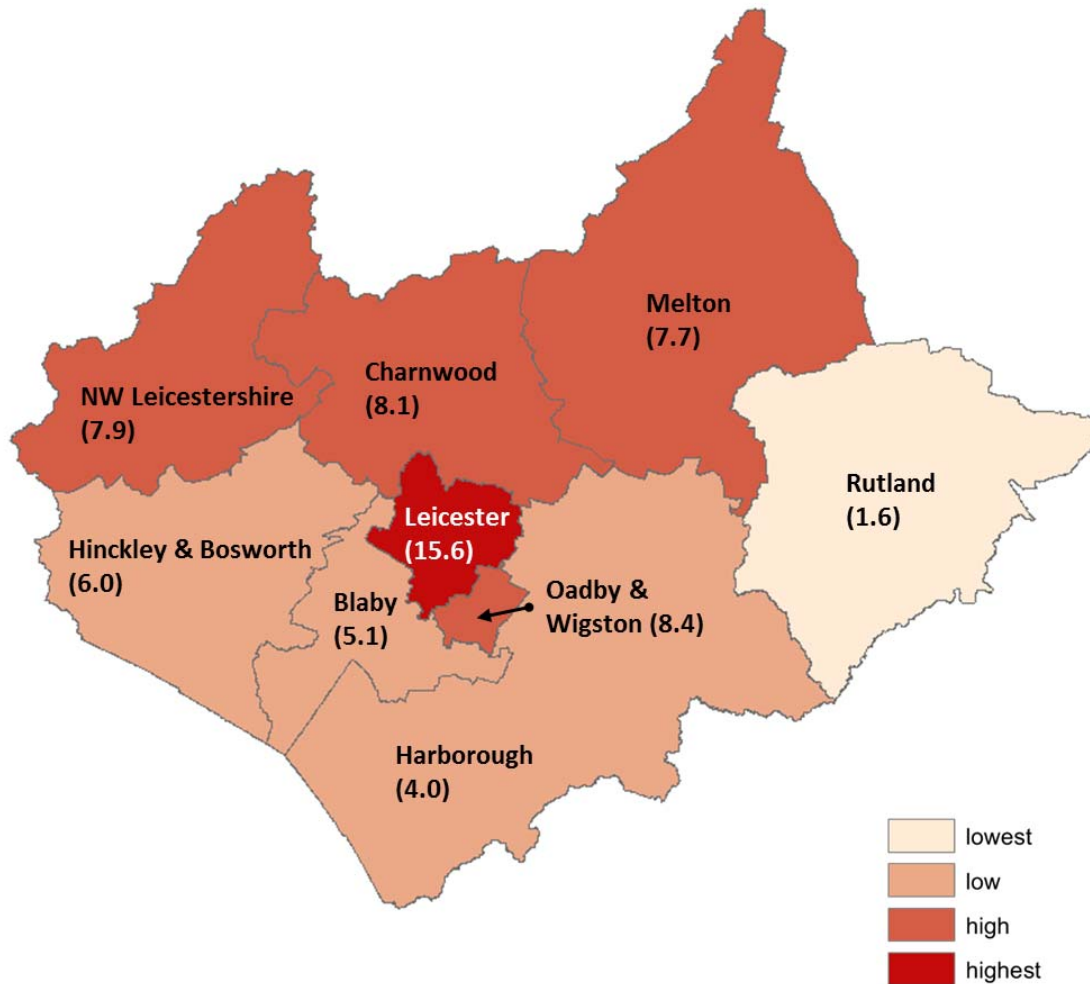
- One-third of the population in the city of Leicester.
- Remainder spread over 300 towns and villages.
- Three local authorities
 - Leicester City Council
 - Leicestershire County Council
 - Rutland County Council



Leicestershire Police Area

Distribution of study cases throughout Leicestershire (cases per 10,000 residents)

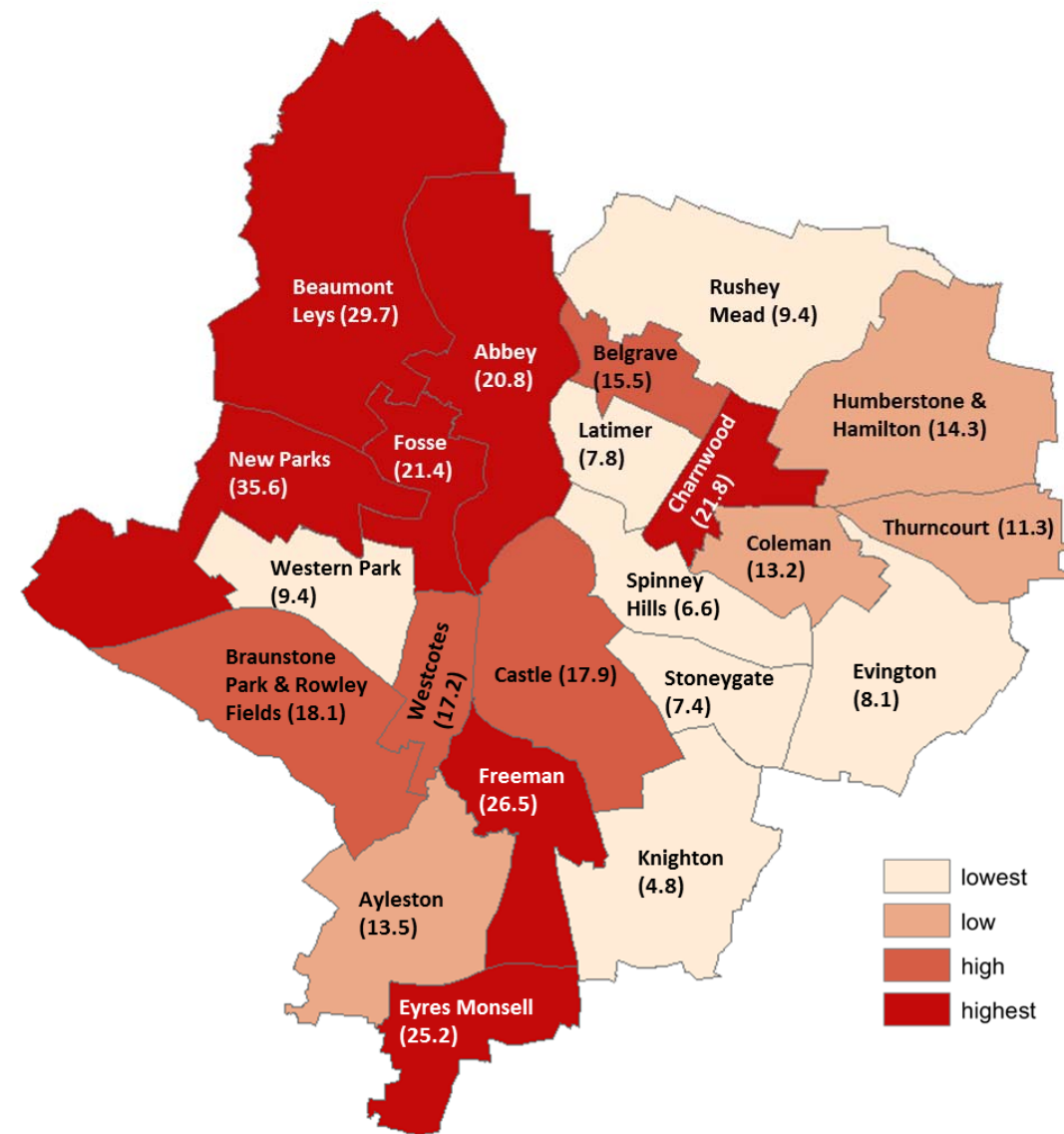
- A disproportionate number of cases in the city of Leicester.



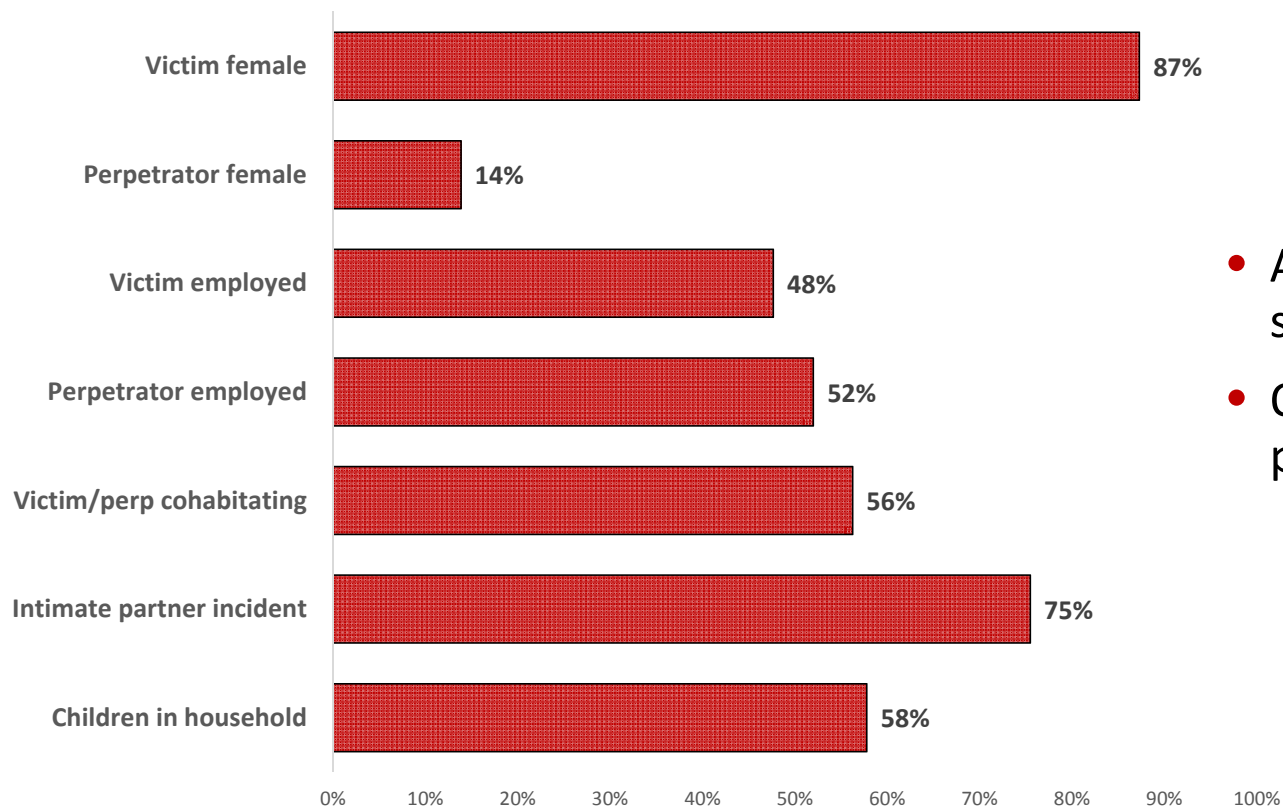
City of Leicester

Distribution of study cases throughout the city of Leicester (cases per 10,000 residents)

- Considerable variation throughout the city.



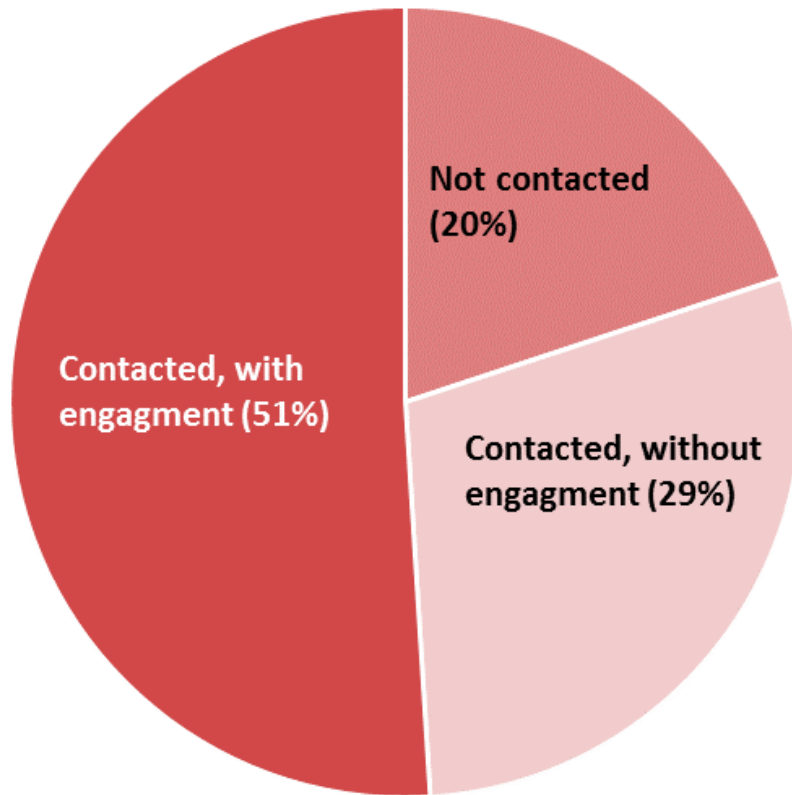
Sample characteristics



- Average household characteristics very similar for treatment and control cases.
- On average, victims are registered in 11.2 previous domestic incidents.

Engagement

Engagement in treatment



71% of contacted victims engaged with intervention (261 in total).

- 128 face-to-face meetings.
- 133 phone-assistance only.

One-month victim survey

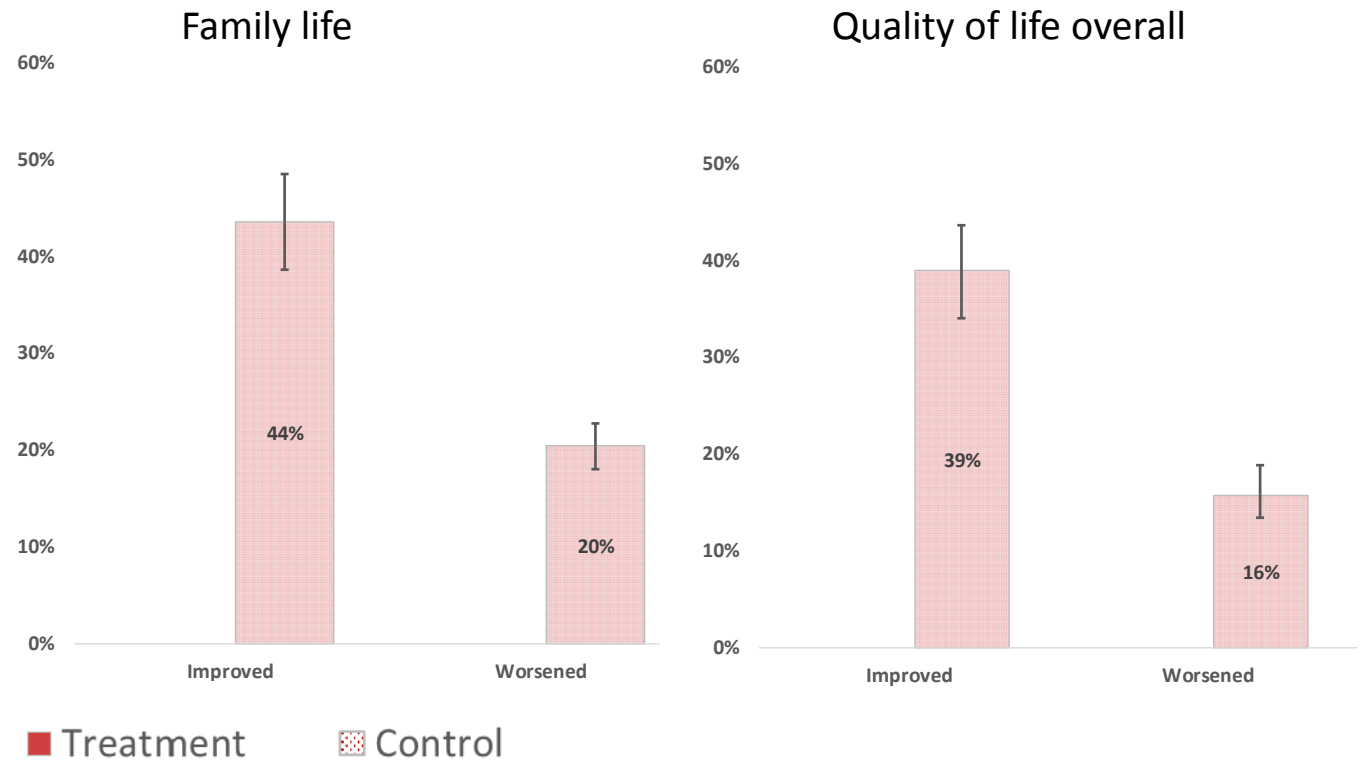
One-month victim survey

Phone survey administered by *Leicestershire Police Information Services Unit*

- *Safe* numbers used.
- 21% response rate.
- 214 completed surveys: 110 *treatment* and 104 *control*.
- Three categories of questions:
 - Changes in victim perceived safety and well-being;
 - Actions taken by the victim;
 - Victim satisfaction and engagement with police services.

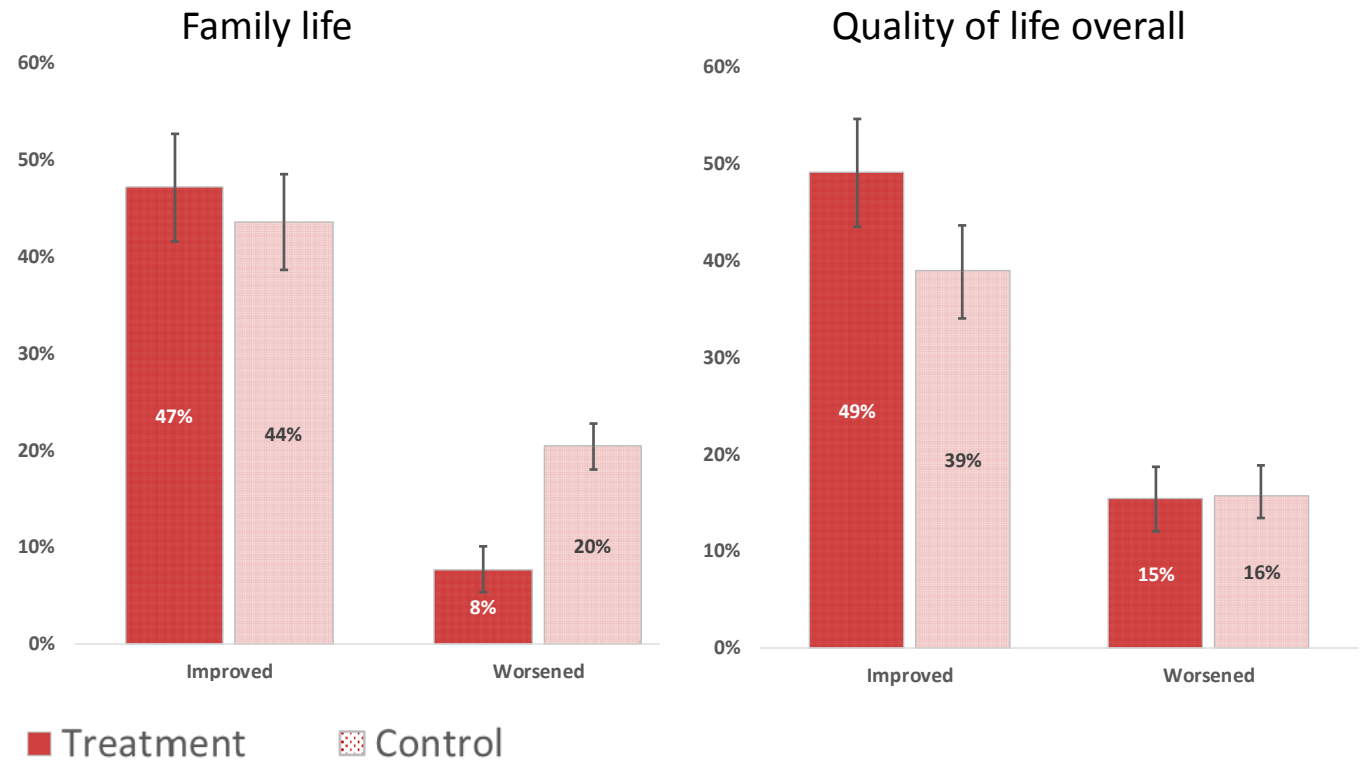
One-month victim survey

Since making this report, my _____ has (improved, stayed the same, worsened)



One-month victim survey

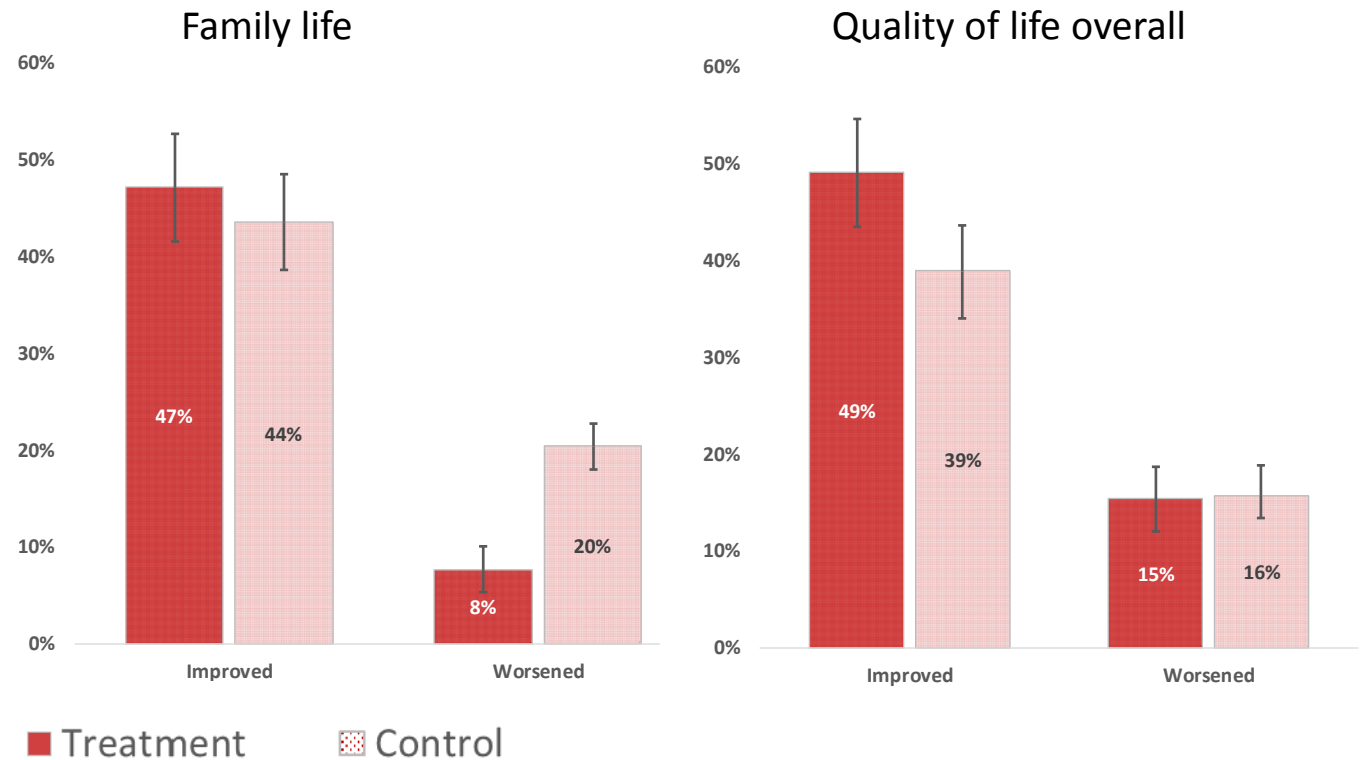
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One-month victim survey

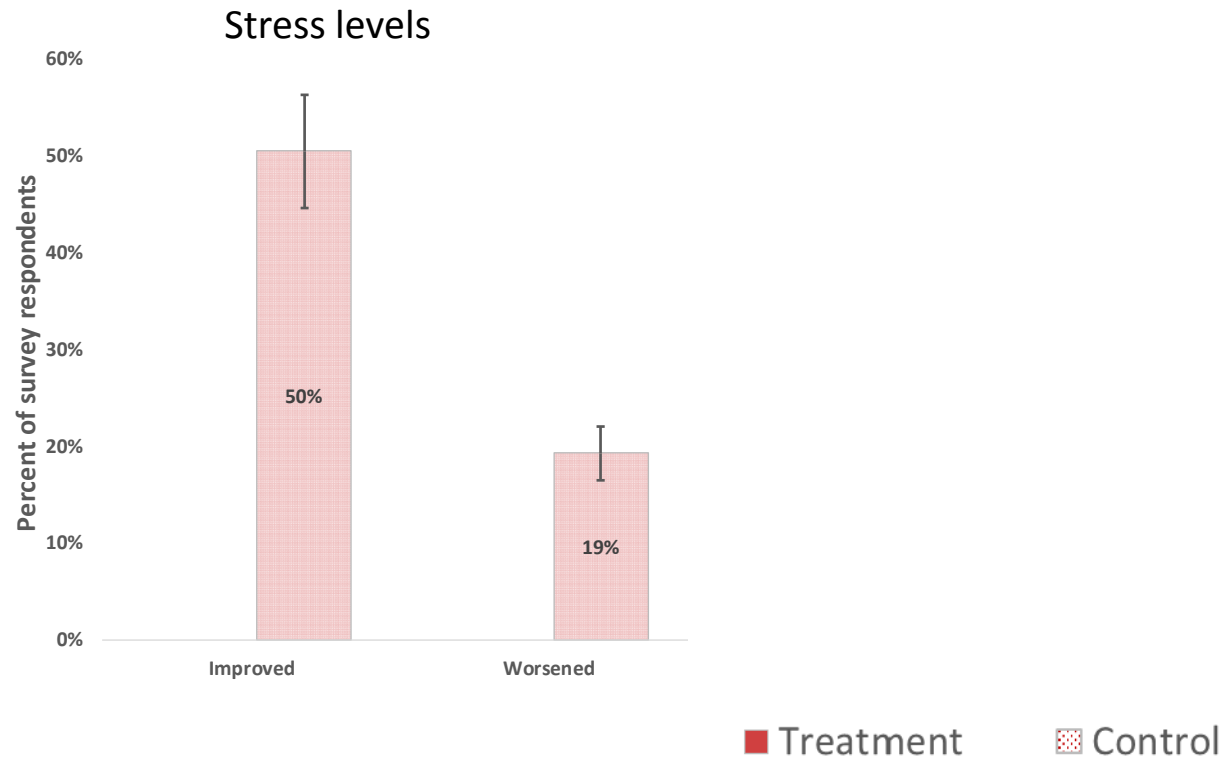
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Significant improvement
in reported *family life*
and *quality of life*.



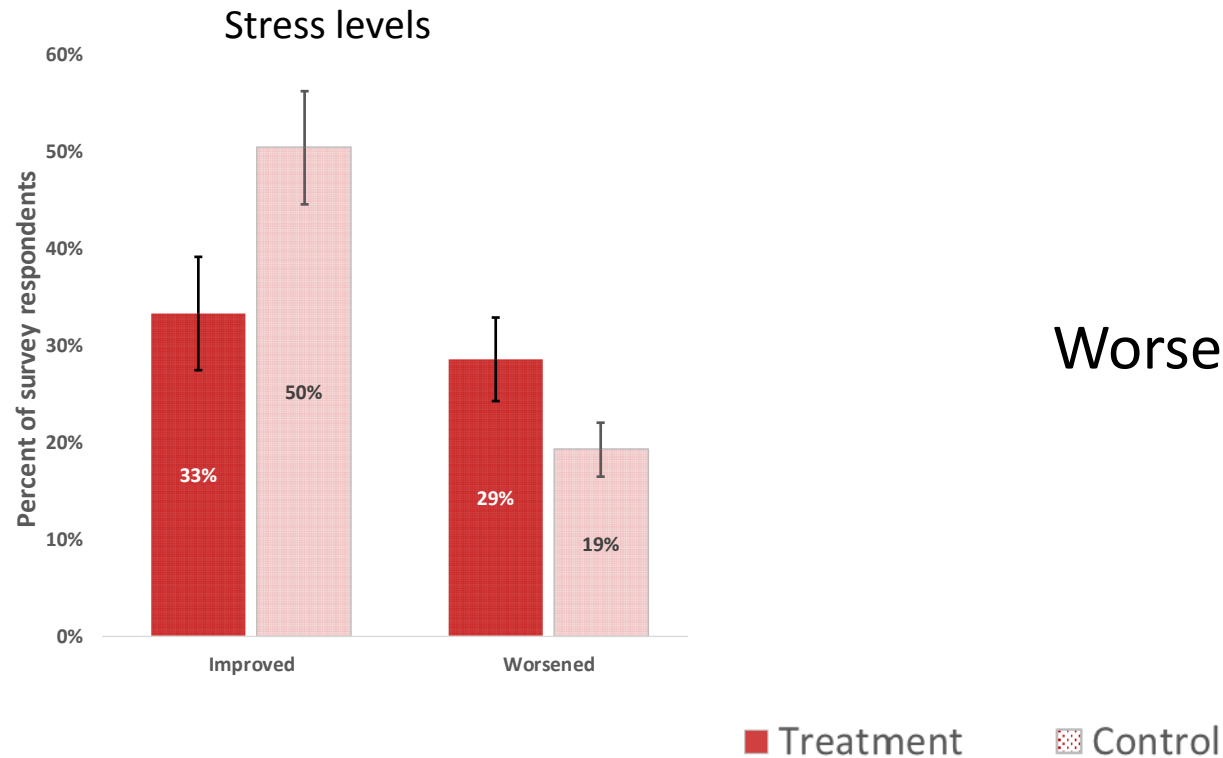
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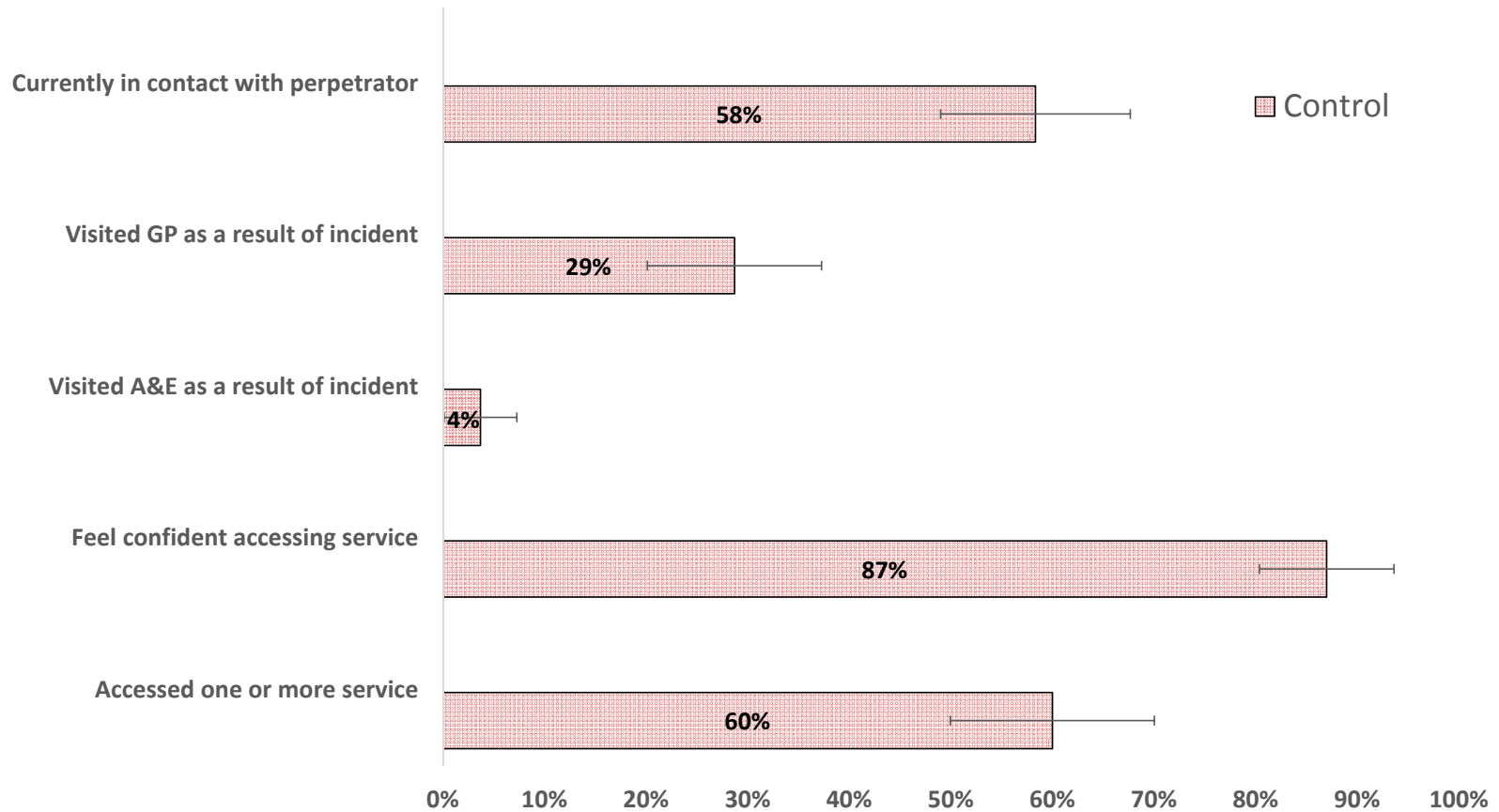
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Worsening of *stress levels*.

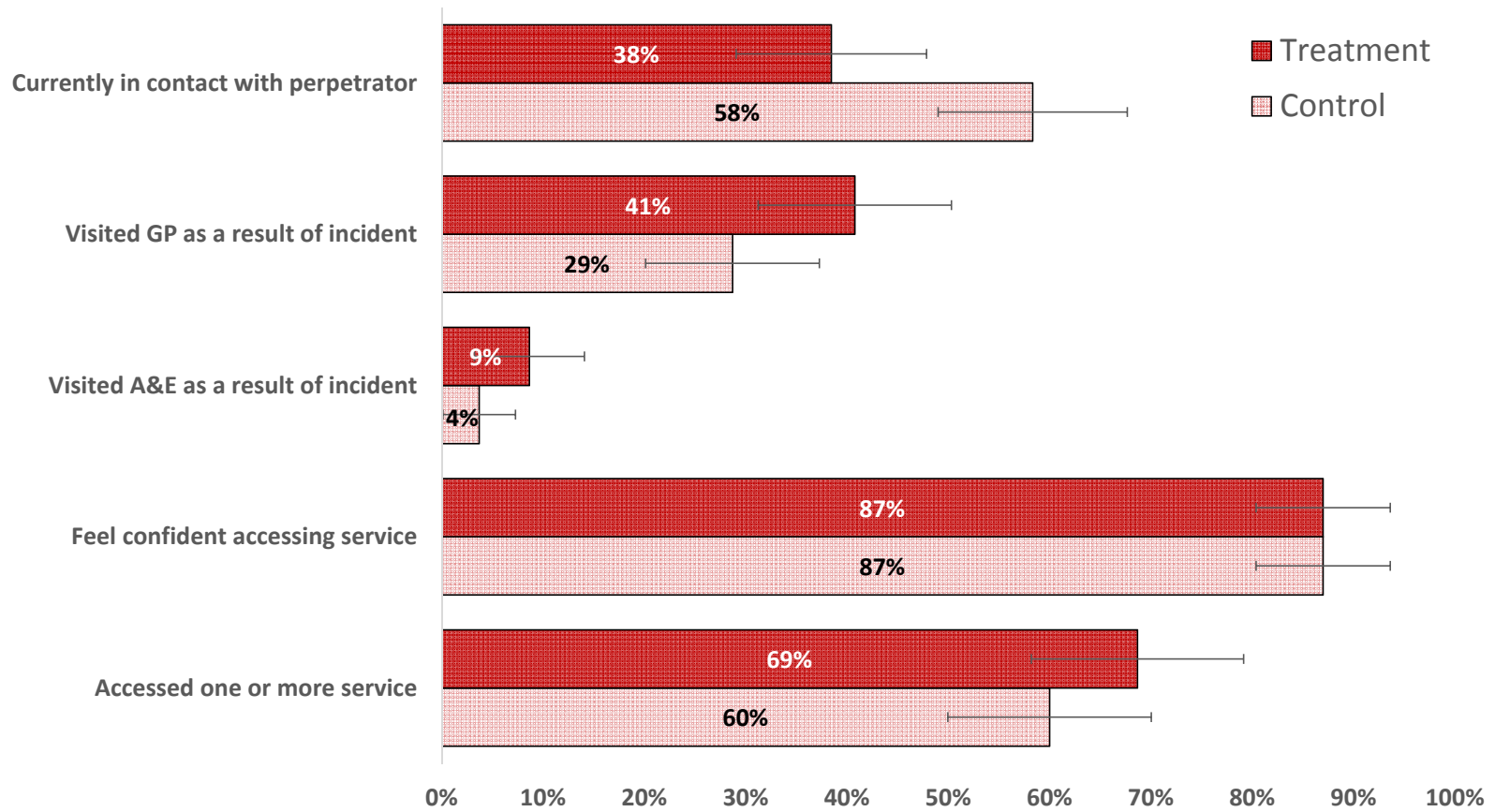
One-month victim survey

Actions taken, one-month following incident.



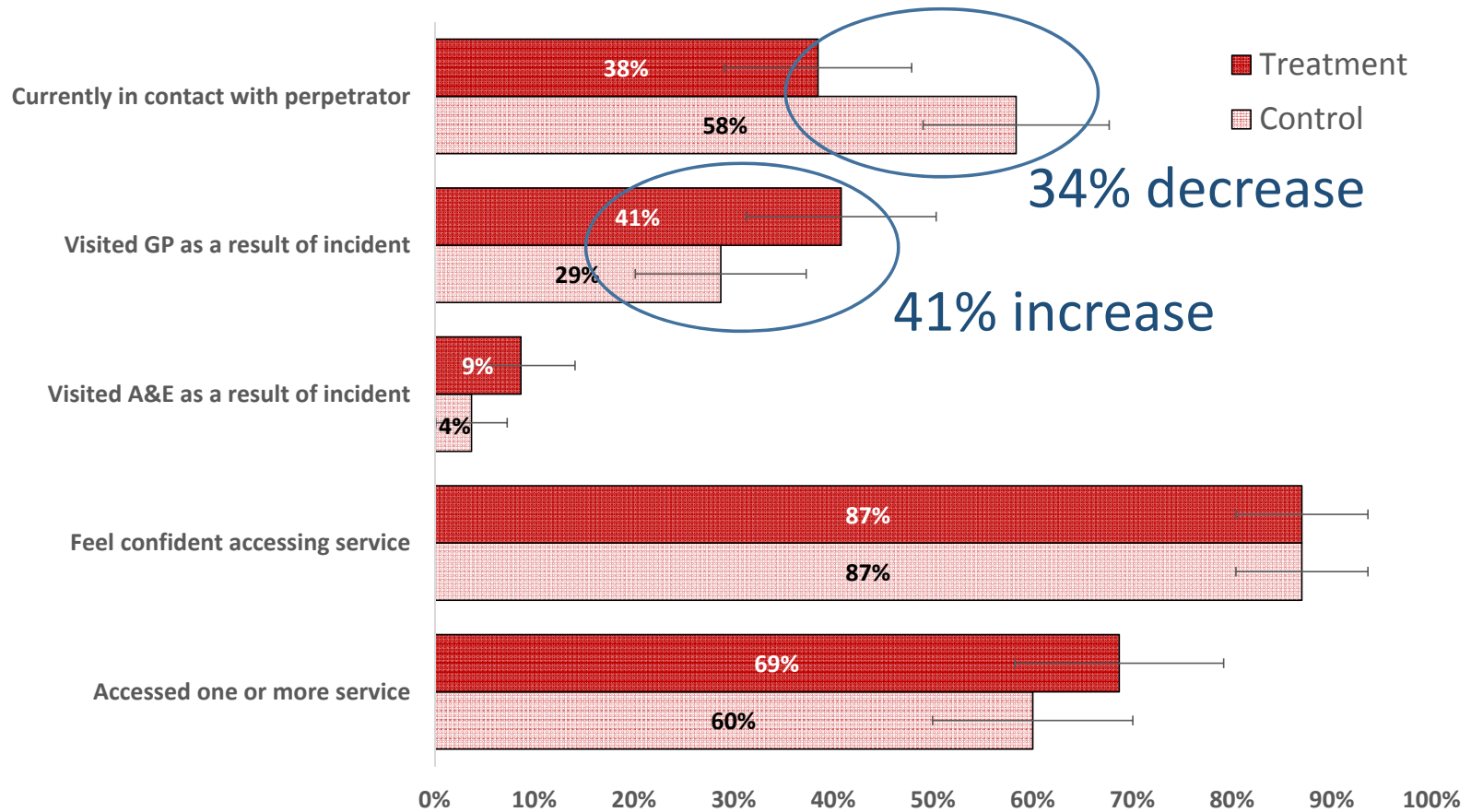
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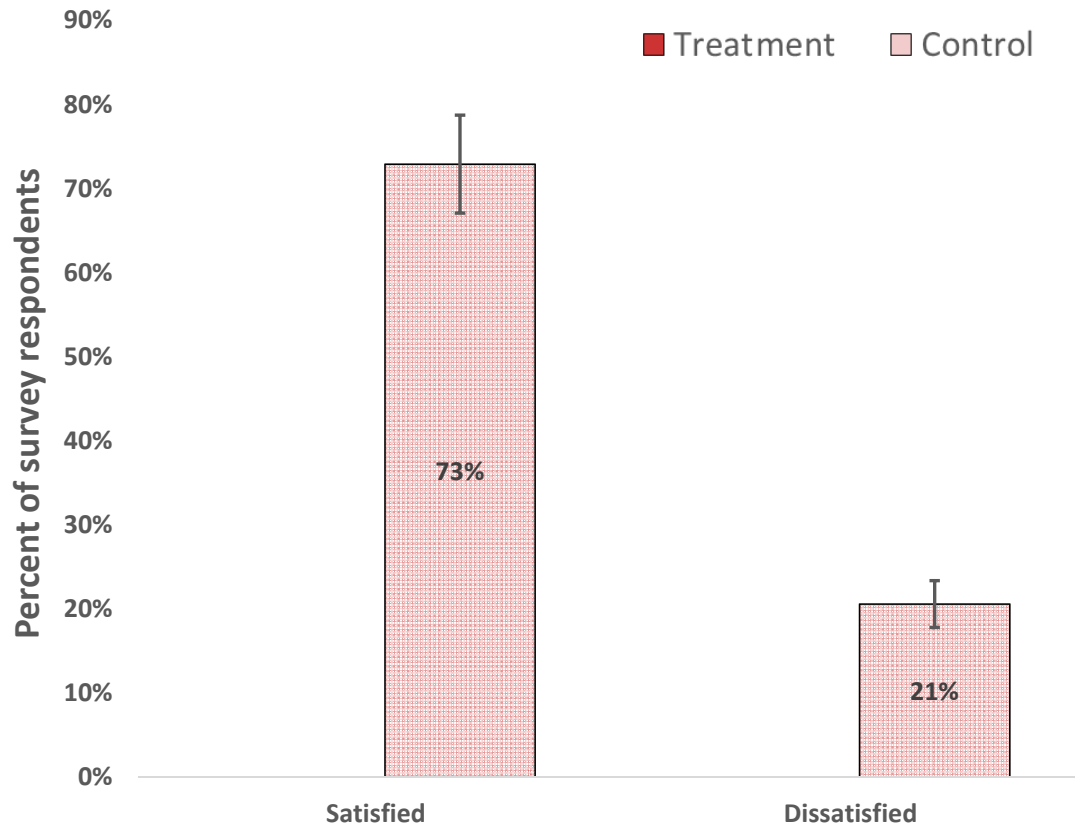
One-month victim survey

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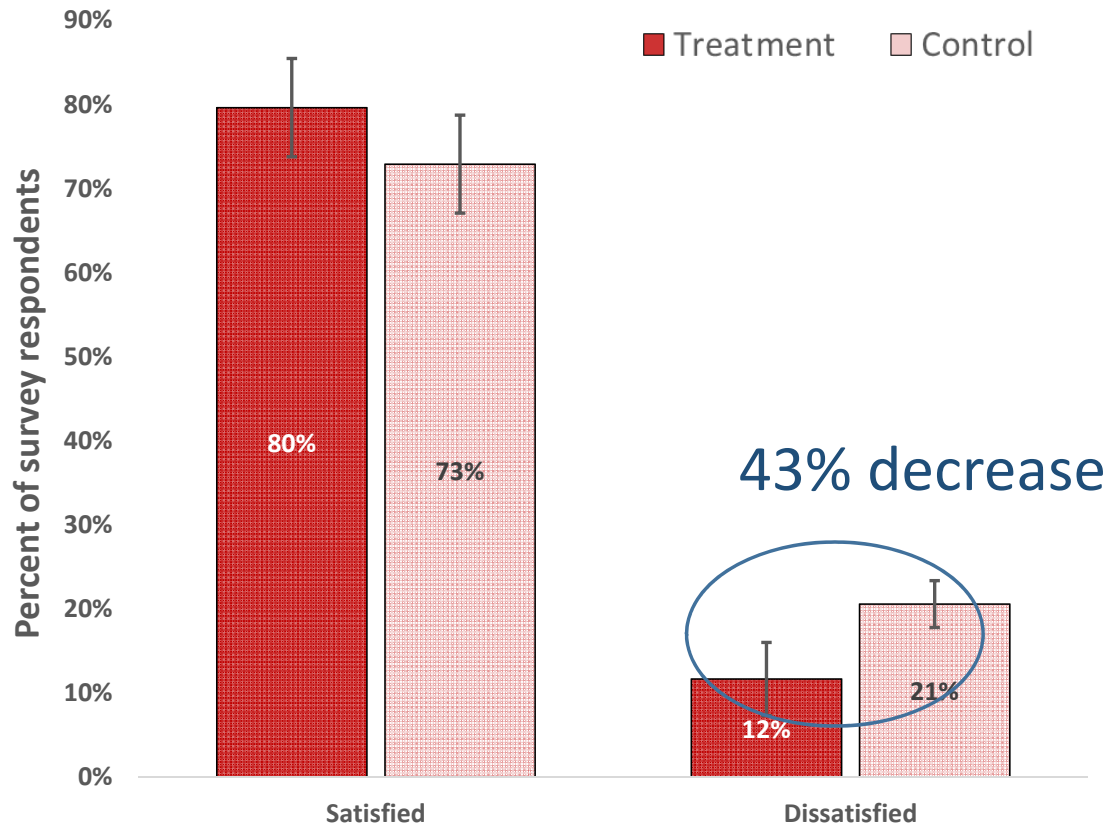
One-month victim survey

Satisfaction with police handling of case



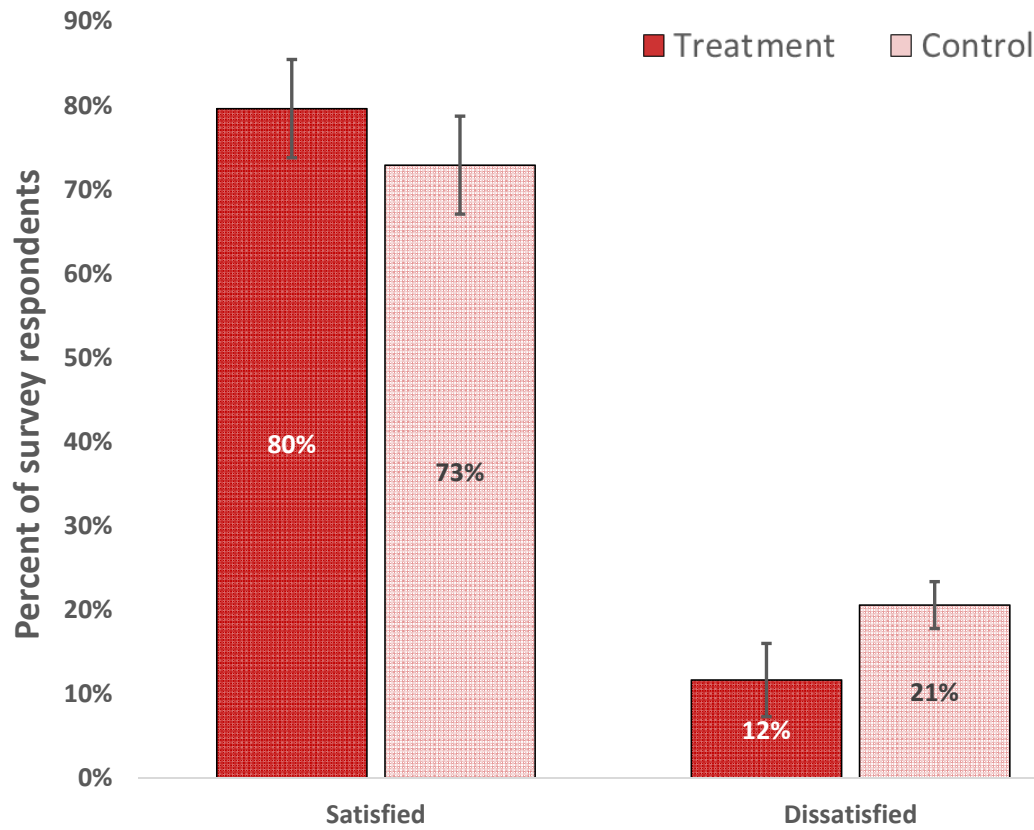
One-month victim survey

Satisfaction with police handling of case

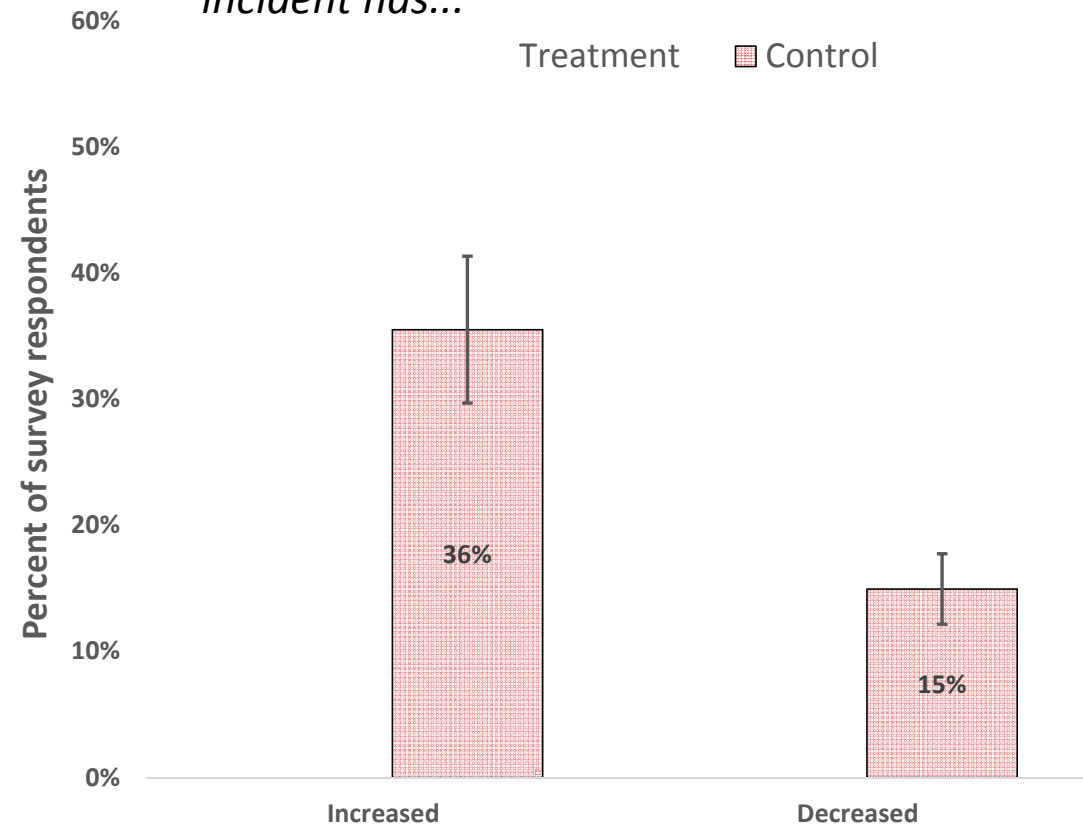


One-month victim survey

Satisfaction with police handling of case

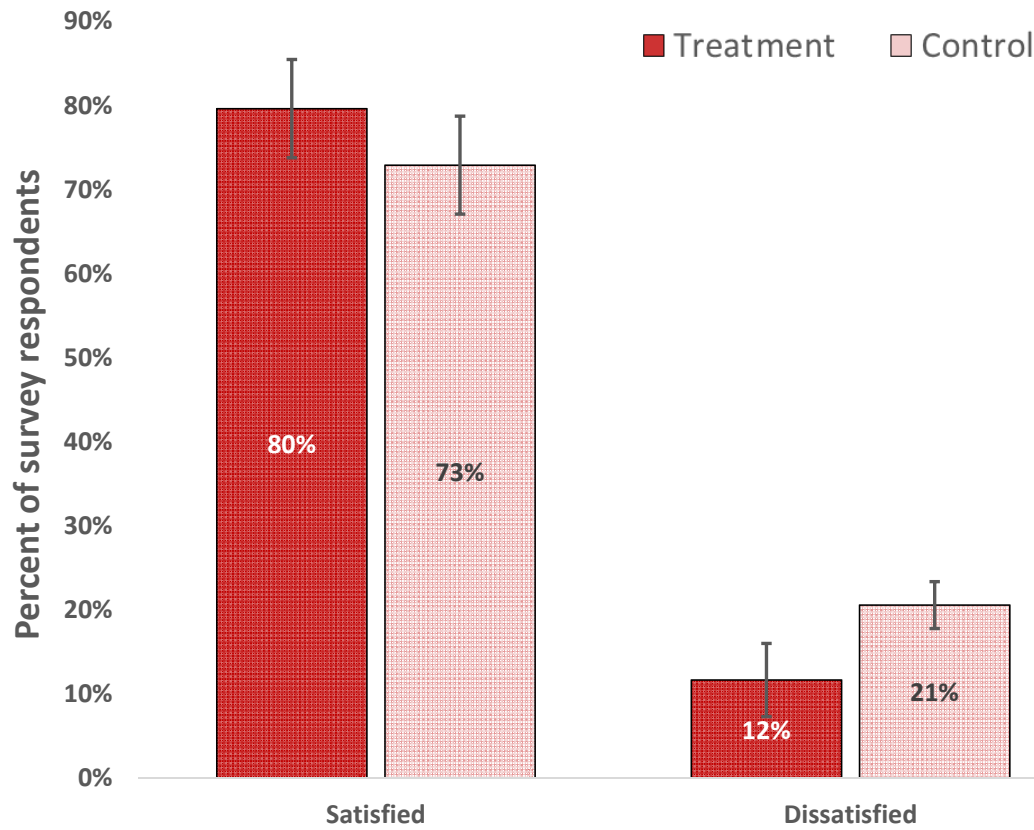


My likelihood of reporting a future incident has...

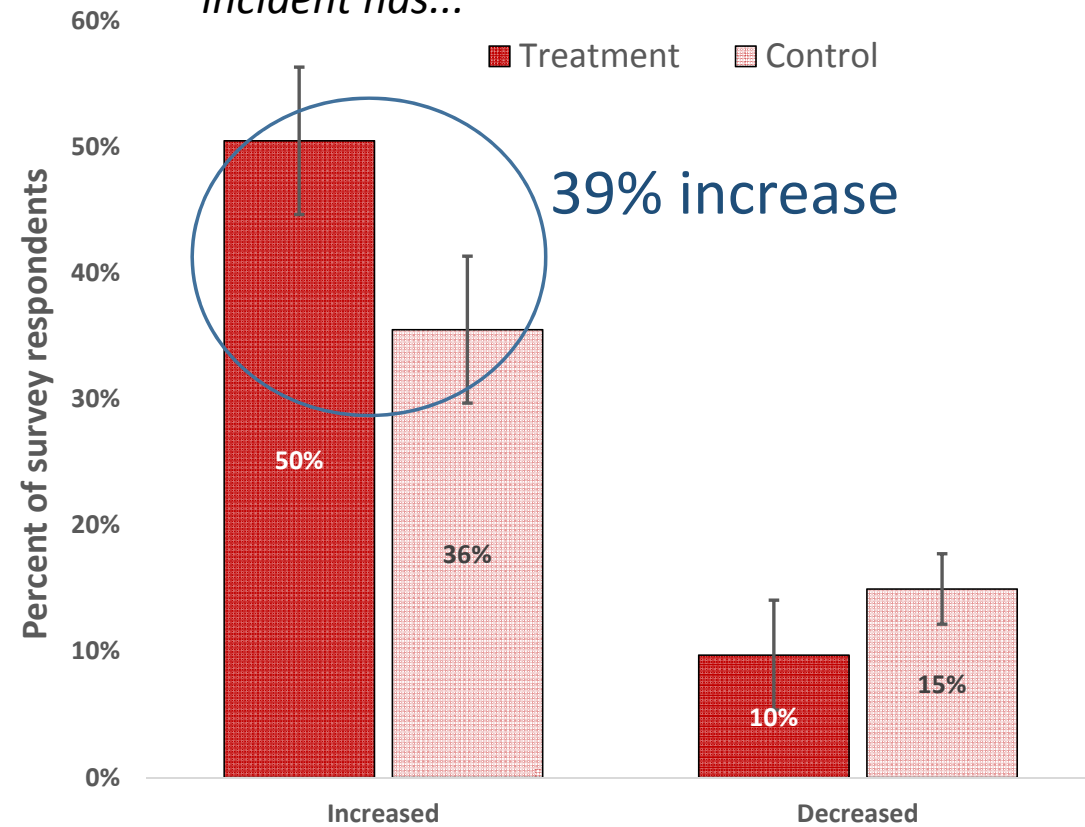


One-month victim survey

Satisfaction with police handling of case



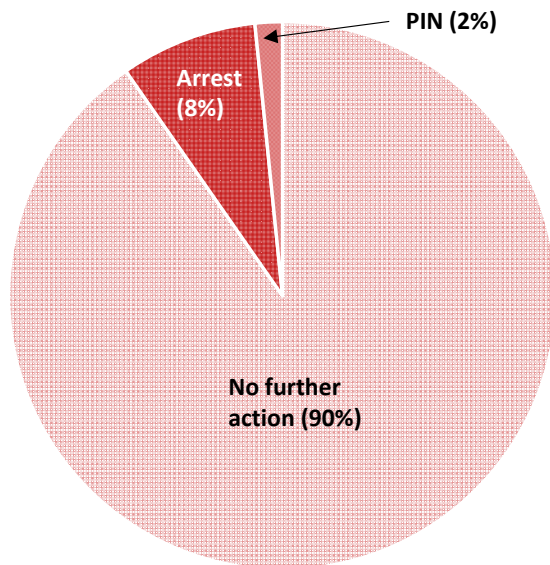
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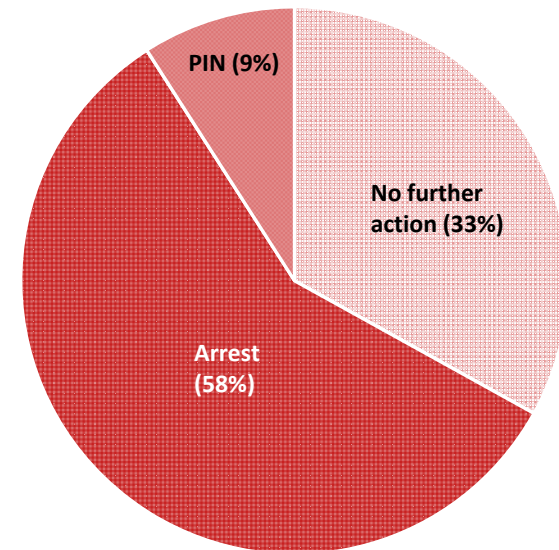
Victim statement provision

Victim statement provision

- Victims statements are an important of the process by which victims can utilize police services.

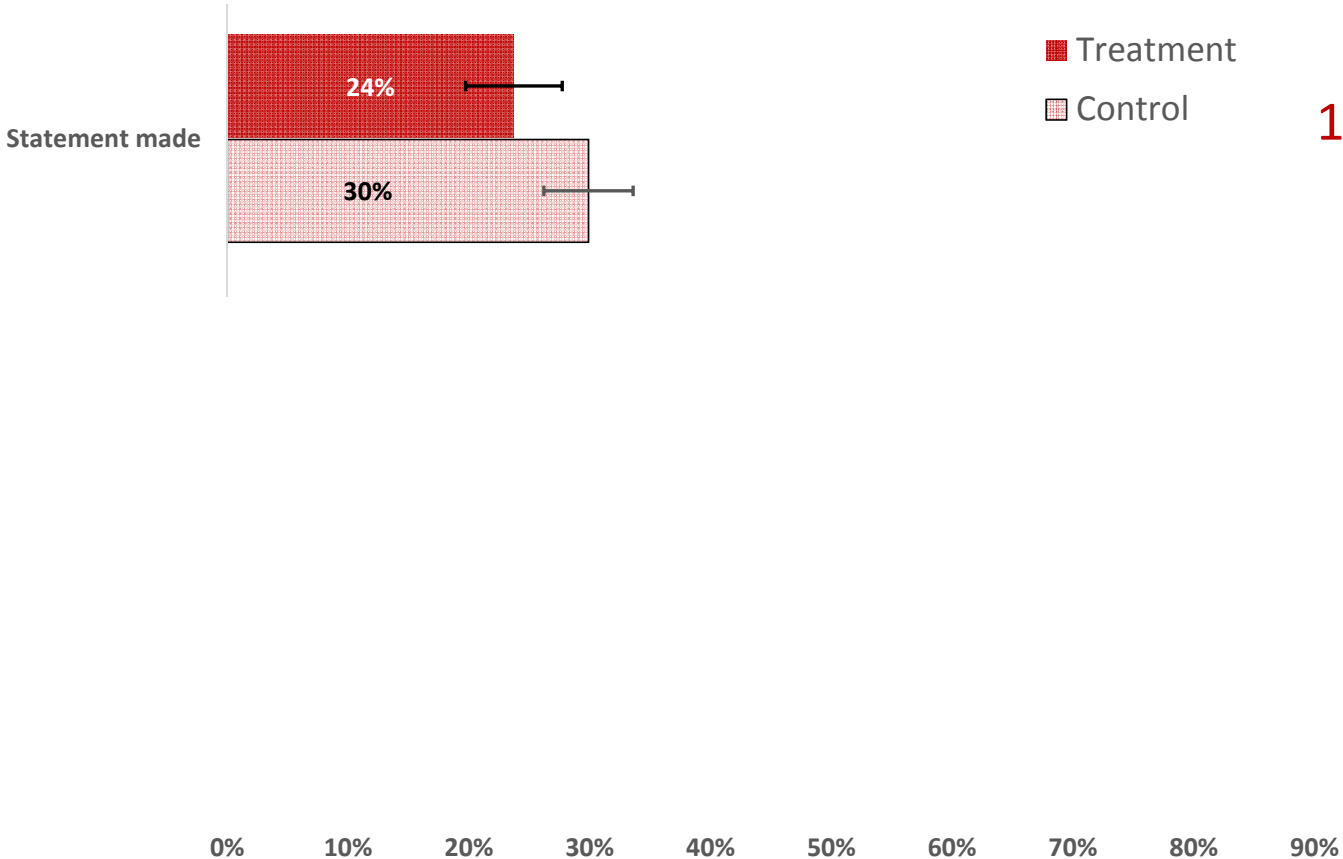


Actions with no victim statement



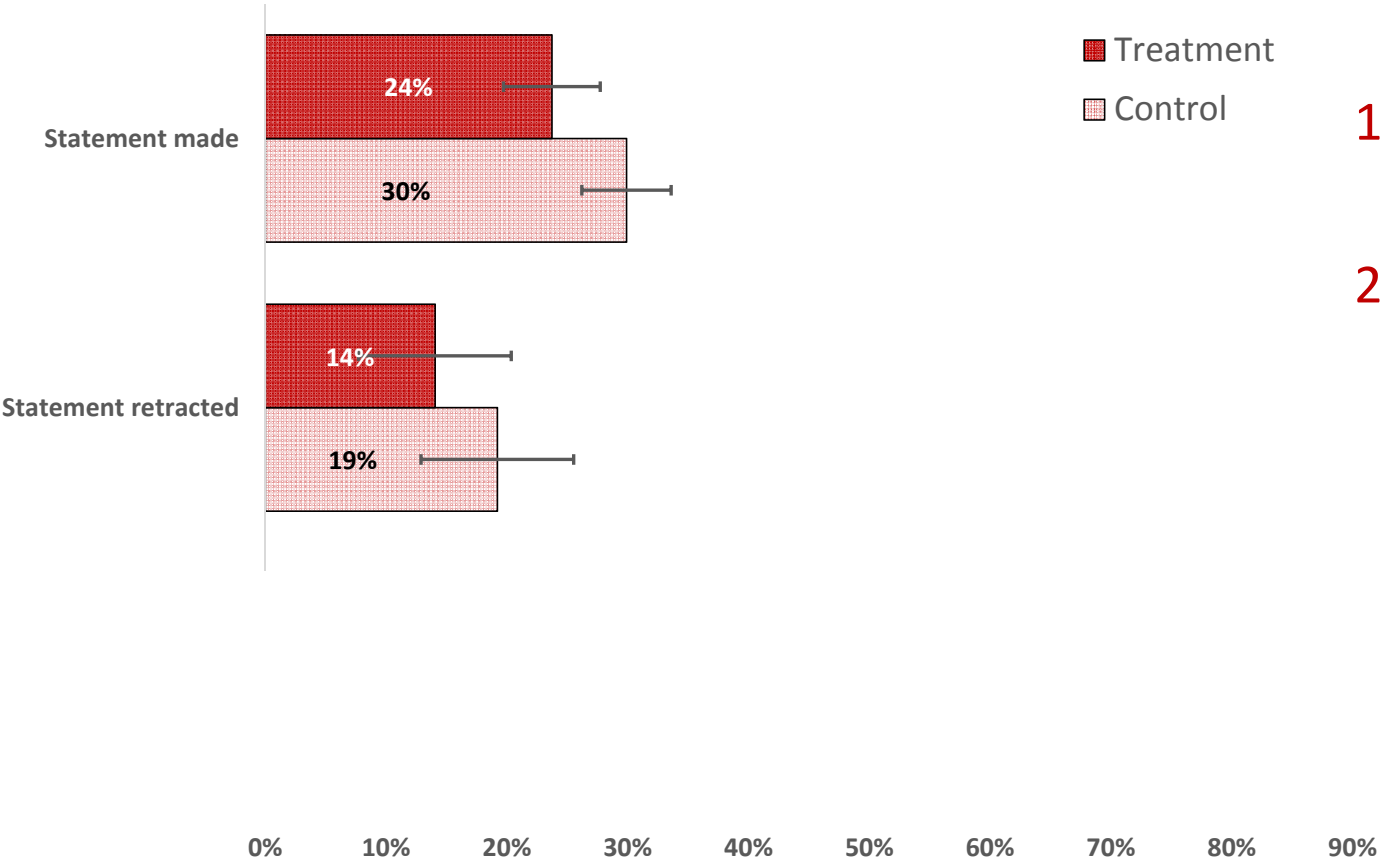
Actions with a victim statement

Victim statement provision



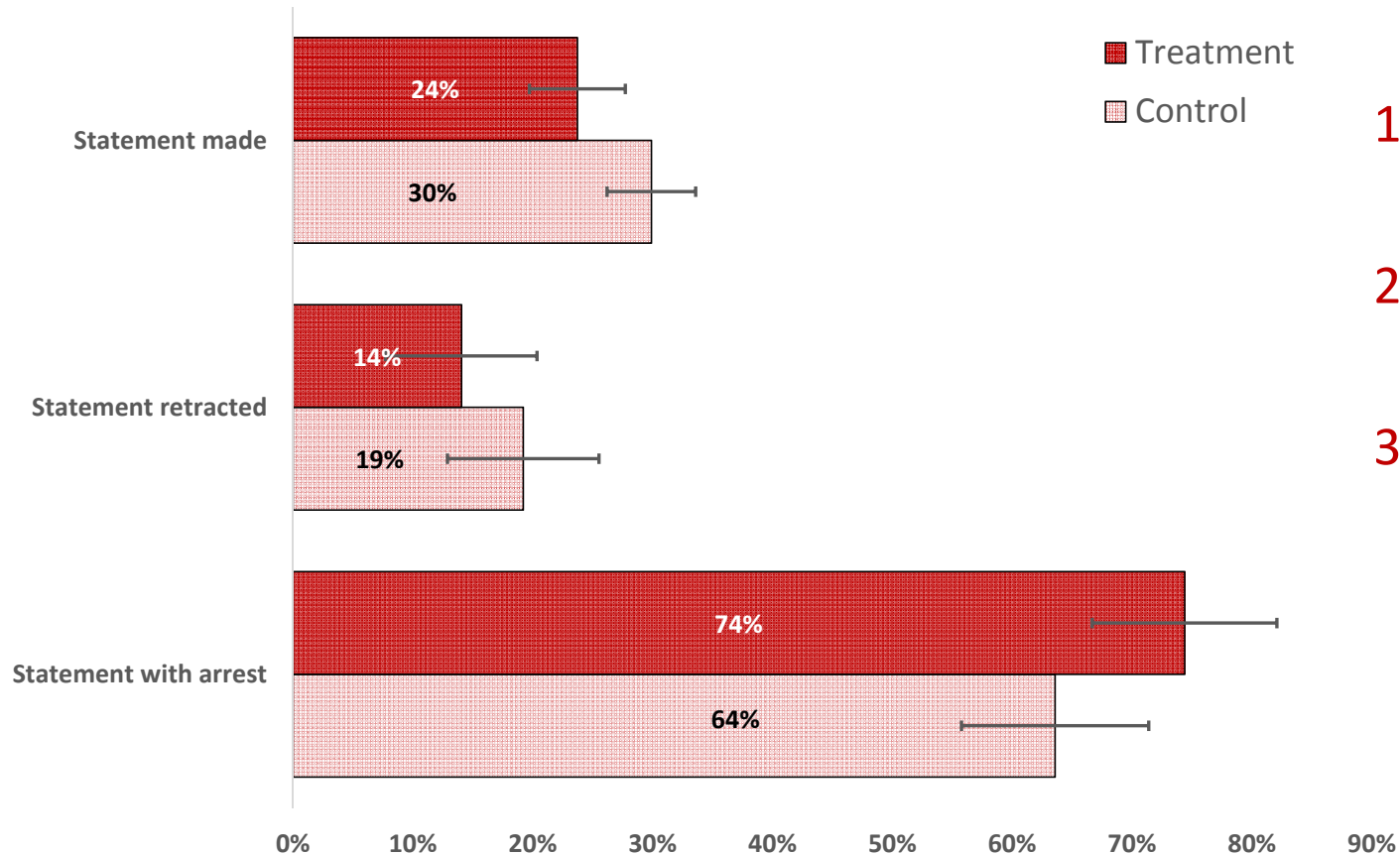
1) Fewer victim statements in the treatment group.

Victim statement provision



- 1) Fewer victim statements in the treatment group.
- 2) Fewer statement retractions in the treatment group.

Victim statement provision



- 1) Fewer victim statements in the treatment group.
- 2) Fewer statement retractions in the treatment group.
- 3) Treatment group statements are more likely to have an arrest.

Victim statement provision

Explanation for results

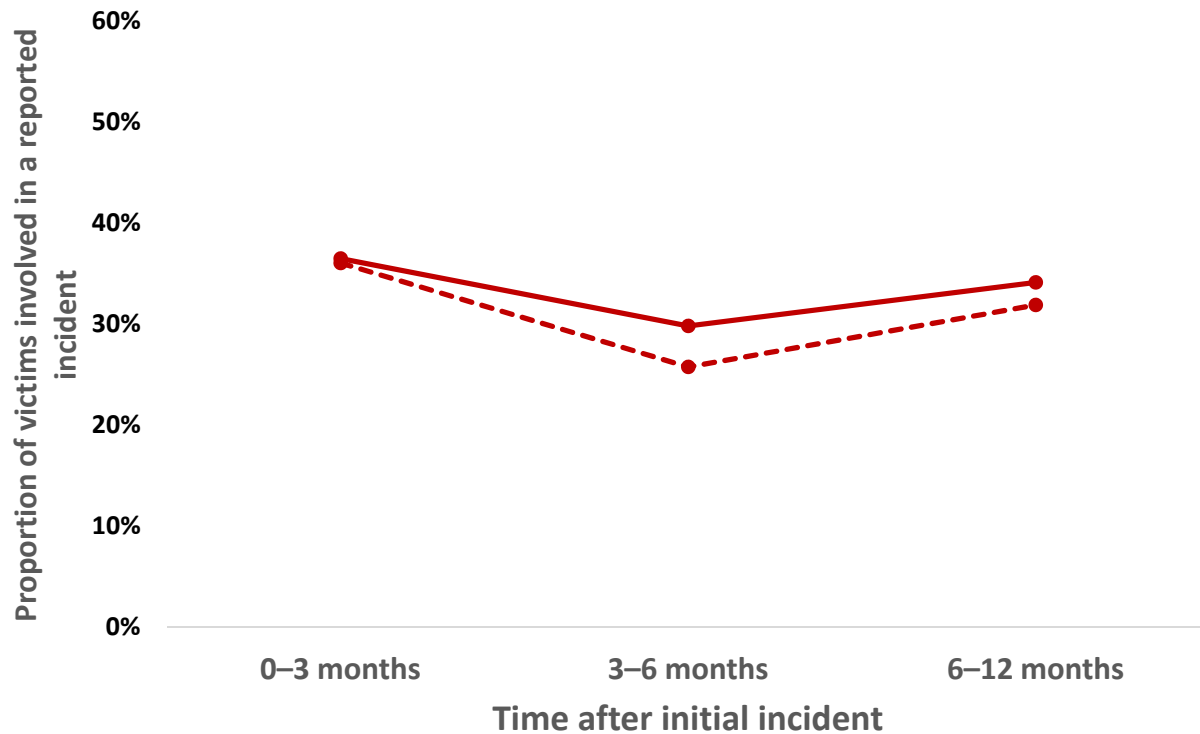
- Project 360 helps victims access a range of possible services.
- Some victims may utilize other available services instead of making a statement.
- May lead to more effective use of statements as a form of assistance.

Future incidents

Future incidents (reported)

Reported domestic incidents

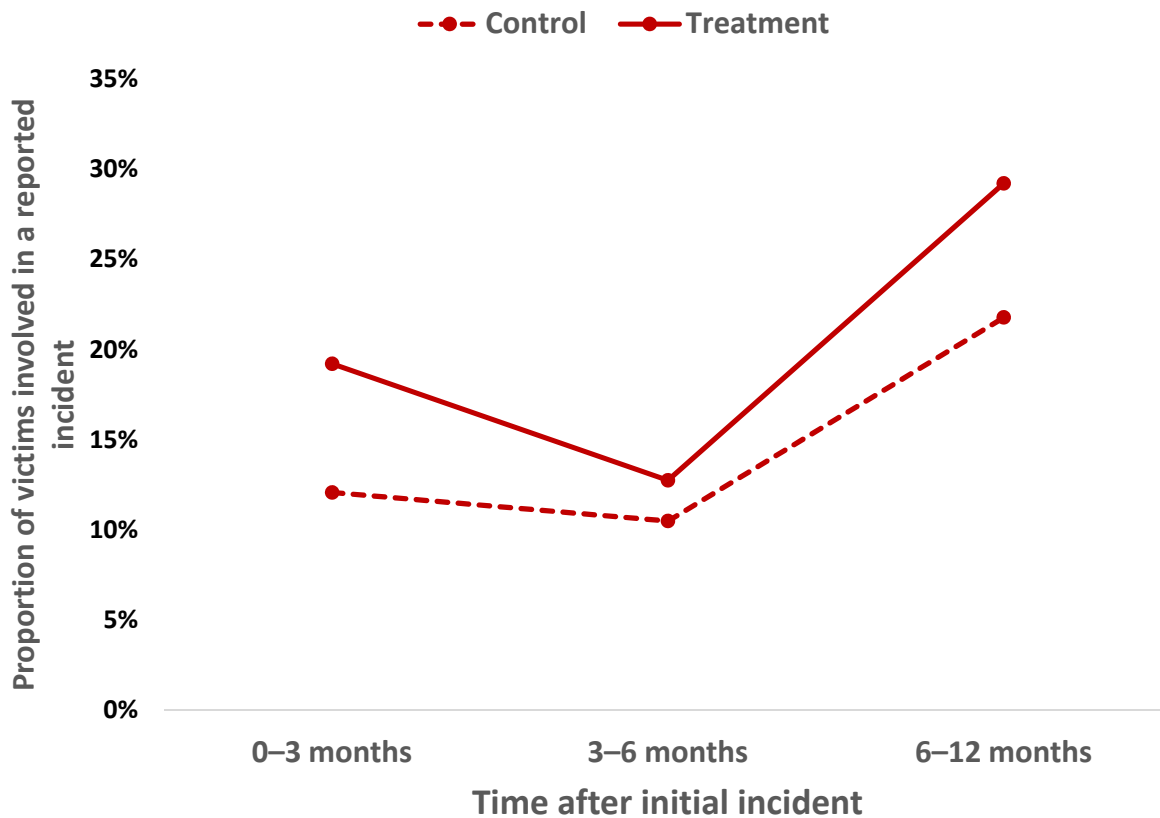
---● Control —● Treatment



- 61% of victims are involved in a reported domestic incident one year later.
- Difference is not significant between treatment and control group.

Future incidents (reported)

Reported non-domestic incidents



- Increases in reported non-domestic incidents.
- Largely due to *theft and damages* in the first 3 months.
- Reporting of *assault* is not significantly different.

Summary and recommendations

Summary

High engagement rate → demand for this service exists.

- 71% engagement among contacted victims.

Positive impact on victim-police relationship.

- Police satisfaction ↑
- Willingness to report ↑
- Contact with perpetrators ↓

More effective use of police statements.

Little change in future reported domestic incidents.

- Evidence suggests reporting ↑

Recommendations

1. Second responder programmes, modelled around Project 360, should be rolled out as standard practice in UK police forces.

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- 1) Second responder programmes, modelled around Project 360, should be rolled out as standard practice in UK police forces.
- 2) The intervention should be provided after every incident.
- 3) Where children are involved, more focus should be placed on future implementations to work with schools.

Recommendations

Schools present an opportunity to improve on the Project 360 design.

School *Designated Senior Persons* identified three service gaps:

- 1) **Information** that helps schools identify pupils from households in which an incident has occurred.
- 2) **Consistency** in follow-up information on the status of the pupils affected by domestic violence.
- 3) **Contact person** for information, guidance, or to report an incident of concern.

Engagement workers are uniquely positioned to address these service gaps.

Final thoughts

- Project 360 improves the transition for victims of domestic violence from police services to other support services.
- The intervention is a simple and scalable change to existing services.
- Project 360 is complementary to, not a replacement for, existing support services (e.g. domestic abuse hotlines).
 - Project 360 is only available for *reported* domestic incidents.

Thank you

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